



# ELECTRIC SHOWER TROLLEY

USER MANUAL



Thank you for choosing the Aspire Electric Shower Trolley.  
This product is designed to provide comfort, support, and safety.  
**Please read this user manual carefully before using your adjustable  
Electric Shower Trolley.**



This product Features the UKCA mark, in compliance with Part II UK MDR 2002 (as amended) Class 1



This product features the CE mark, in compliance with the Medical Devices Regulation 2002 (as amended) Class I, and the Medical Device Regulation 2017/745



**IMPORTANT:** Do not use the Aspire Comfimation Activ Care Bed without having first read this user manual

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1. SYMBOLS USED ON THE PRODUCT

 **ELECTRIC SHOWER TROLLEY**  
# BTS148112 | BTS148112-UK  
SN

 **AUSTRALIA | Aidacare Pty Ltd** | ABN 40 134 398 833  
Building 3A, 1 Moorebank Avenue, Moorebank NSW 2170  
1300 133 120 | product@aidacare.com.au








 **UNITED KINGDOM | Aidacare Ltd** | Registration 13785408  
Arcadia House, Maritime Walk, Ocean Village,  
Southampton SO14 3TL  
01622 541235 | info@aidacare.co.uk

 **European Healthcare & Device Solutions (Ireland) Ltd**  
Stratton House, Bishopstown Road  
Cork T12 Y9TC Ireland  
info@europeandevicesolutions.eu

 **MADE IN PRC** It is recommended that you have this product serviced every 12 months.


     


\*Please note: Stickers are shown for illustration purposes only.

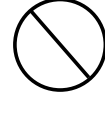
	Product Code		UKCA Mark
	Serial Number		CE Mark
	Type B as per IEC50501-1		Read User Manual
	Maximum Patient Weight		Caution
	Importer		Safe Working Load
	Country of Manufacture		Authorised Representative in EU
	Includes Electronics components and should be mixed with general household waste		Medical Device


2. SYMBOLS USED IN THIS MANUAL


The symbols below are used throughout this user manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.

**WARNING!** Indicates a potentially hazardous situation. Failure to follow designated procedures may result in personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a white triangle with a black border.

**ALWAYS!** These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white infinity symbol on a black dot with a white border.

**DO NOT!** These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol with a black circle and black slash.

**WARNINGS** highlighted throughout this manual identify possible hazards in procedures or conditions which if not followed correctly could result in serious injury, or fatality.

**CAUTIONS** highlighted throughout this manual identify possible hazards in procedures or conditions which, if not followed correctly, could result in equipment damage or failure.

ASPIRE ELECTRIC SHOWER TROLLEY



**MAX USER WEIGHT**  
180kg | 28.3st

**MAXIMUM PATIENT WEIGHT**  
This weight represents the total maximum weight of a patient on the Electric Shower Trolley. This weight (180kg / 28.3st) should not be exceeded at any time.



**SWL FOR ELECTRIC SHOWER TROLLEY**  
200kg | 31.5st

**SAFE WORKING LOAD (SWL)**  
This weight represents the total maximum weight that the Electric Shower Trolley can carry, including patient, accessories and water. This weight (200kg / 31.5st) should not be exceeded at any time.

### 3. INTRODUCTION

The Aspire Electric Shower Trolley is designed for healthcare environments, including facilities and hospitals. It features a stainless steel frame and utilises plastic and PU components.

These Electric Shower Trolleys are suitable for adult patient care and should only be used under the instruction of a carer or healthcare professional.

#### MAXIMUM PATIENT WEIGHT

This weight represents the total maximum weight of a patient on the Electric Shower Trolley. This weight should not be exceeded at any time.



#### SAFE WORKING LOAD (SWL) INCLUSIVE OF PATIENT AND WATER WEIGHT

This weight represents the total maximum weight that the Electric Shower Trolley can carry, including patient(s), accessories and water. This weight should not be exceeded at any time.

- Stainless steel construction with powder-coated finish



- Features a 3-position side rail
- Extendable patient platform for versatility
- Backrest angle adjustable up to 15° for patient comfort
- Tilt function for effortless water drainage
- Height adjustment for easy transfers and comfortable working height

### 4. SAFETY PRECAUTIONS












This User Manual must be read in its entirety before using the Electric Shower Trolley. This manual is intended to provide users with the necessary information to competently and responsibly operate the Electric Shower Trolley.

Keep the User Manual in an easily accessible place for quick reference.

All warnings and cautions within this manual should be strictly adhered to. Failure to do so could result in harm to the carer or user.

#### GENERAL

- Electrical equipment can be hazardous if not used correctly.
- The clinically qualified person responsible should consider the age, size and condition of the patient before using the Electric Shower Trolley and accessories.
- The maximum safe working load of the Electric Shower Trolley is 200kg / 31.5st. Inclusive of patient and water weight and accessories.

-  **ALWAYS** check with your healthcare professional prior to using this Electric Shower Trolley.
-  **ALWAYS** apply the brakes when the Electric Shower Trolley is stationary.
-  **ALWAYS** ensure brakes remain locked when transferring into or out of the Electric Shower Trolley.
-  **ALWAYS** ensure that attendant and patient limbs are free from potential entrapment areas before operating any functions.
-  **ALWAYS** ensure side rails are in a locked position to prevent patient from falling out.
-  **DO NOT** leave any patient unattended.
-  **DO NOT** use on slope surfaces exceeding a ratio of 1:50 or 1.15°.
-  **DO NOT** use this product without reading the user manual in its entirety.
-  **DO NOT** sit on the head or foot end of the Electric Shower Trolley.
-  **DO NOT** use if defective.
-  **DO NOT** make any changes or modifications to this product without consultation from your Aspire Dealer.

## 5. SPECIFICATIONS & INCLUSIONS

### 5.1 BEFORE USE (PREPARATIONS)

1. Visually check for any damaged or missing components
2. Read the user manual before use.
3. Recharge the battery to full before using for the first time.
4. Perform functionality test

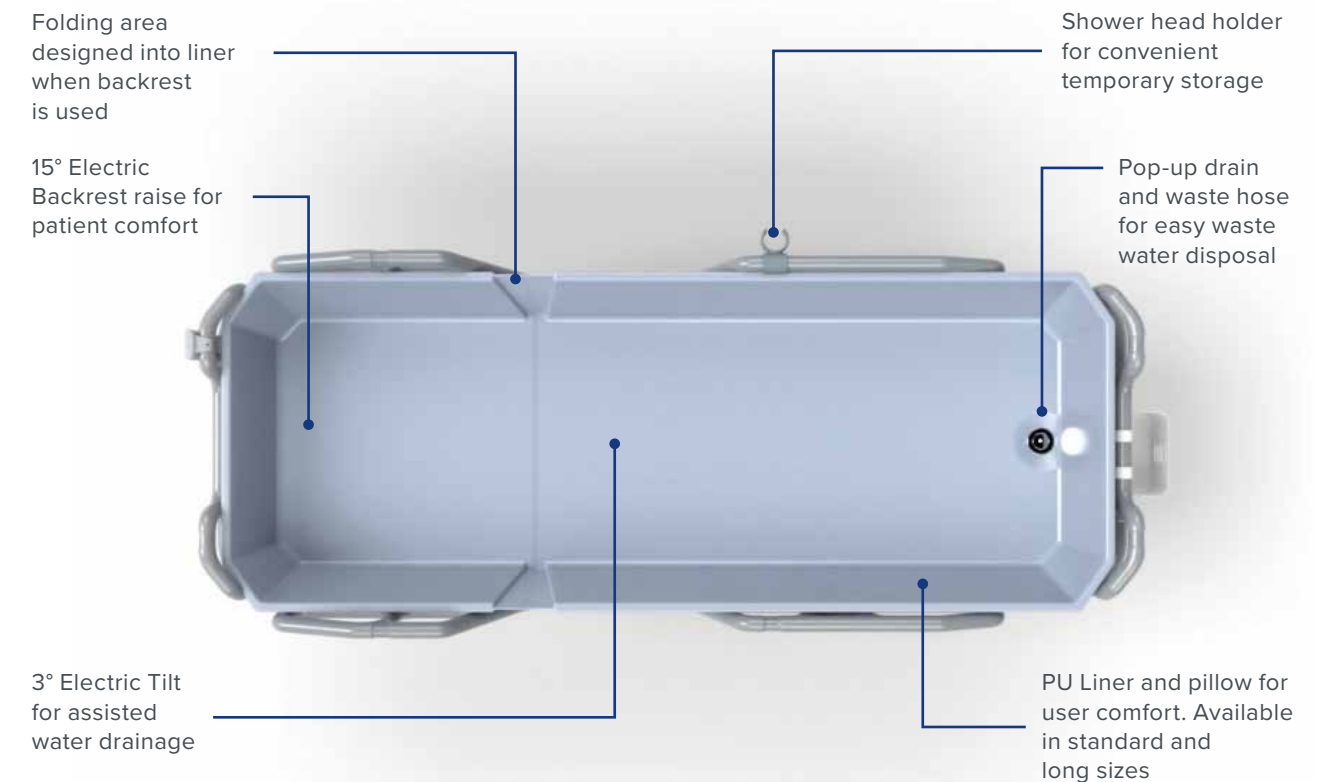
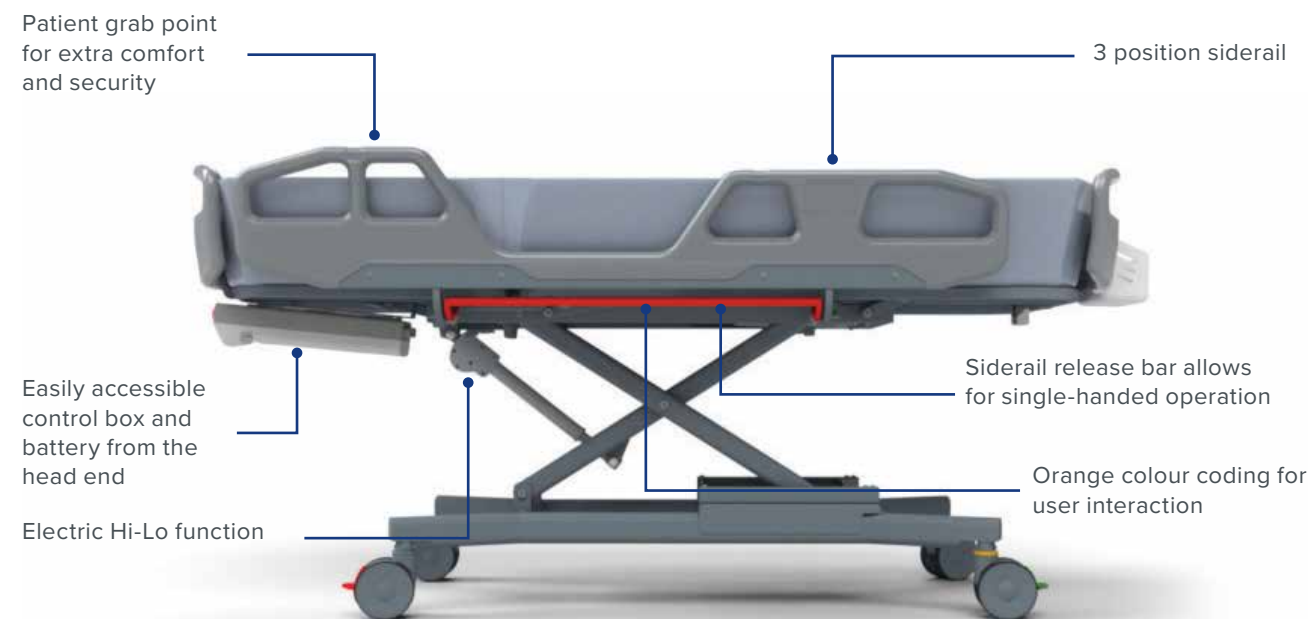


### SPECIFICATIONS & STANDARD INCLUSIONS

- Electric Shower Trolley
- Standard Liner
- Liner pillow
- Drainage assembly

### 5.2 PRODUCT FEATURES








#### PARTS OF THE ELECTRIC SHOWER TROLLEY





6. ACCESSORIES

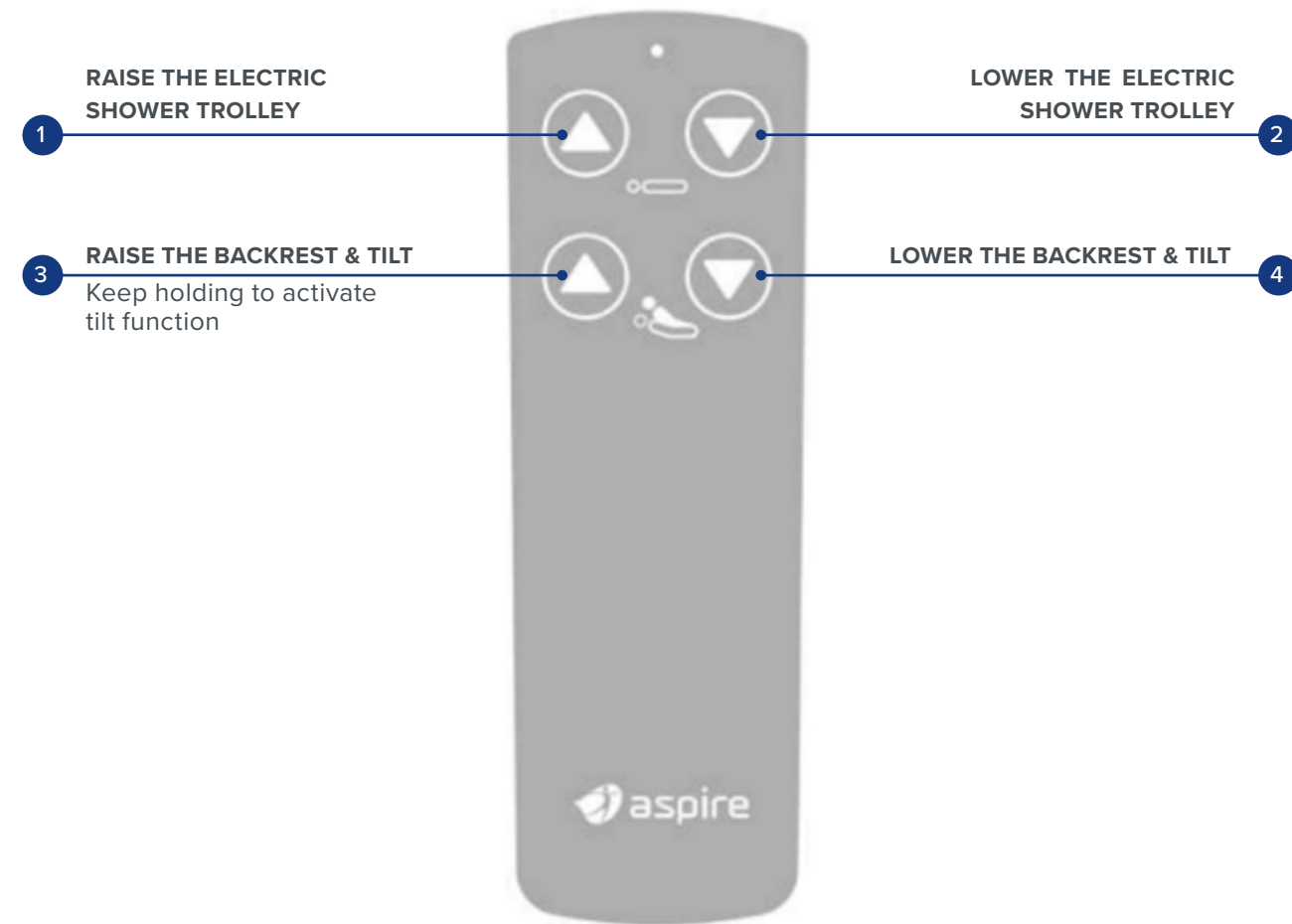
All items are sold separately. The standard liner is included as part of your Electric Shower Trolley.

CODE	DESCRIPTION	IMAGE
BTS148140	Extension deck and hardware	
GSP146776	Liner – Standard 1800L x 600W Includes pillow, fittings and drainage hose	
BTS148120	Liner – Long 2100L x 600W Includes pillow, fittings and drainage hose	
GSP146782	Pillow	
GSP146778	Drain Coupling & Hose	
BTS148130	Accessory Basket	
BTS148125	Shower head holder	



## 7. HANDSET OPERATION

The Aspire Electric Shower Trolley is operated using a handset that controls two main functions: Hi-Lo and backrest/tilt.

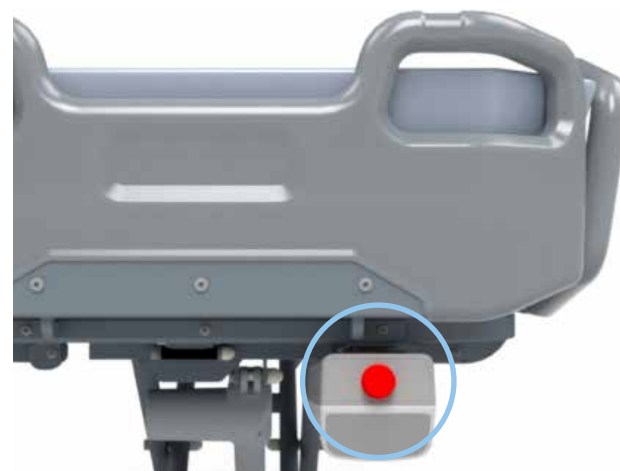


### 7.1 HANDSET



The handset can be hung in the recesses provided in the rails and headboards.

### 7.2 EMERGENCY STOP



The Emergency stop button can be found at the head end of the Electric Shower Trolley. It halts any unintended movement of the Hi-Lo or backrest/tilt functions. If functions are not working as intended, check if the emergency stop is engaged.

### 7.3 HI-LO

The Hi-Lo function facilitates easier transfer and caregiving positions, offering a range from 450mm to 900mm from the floor.

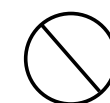
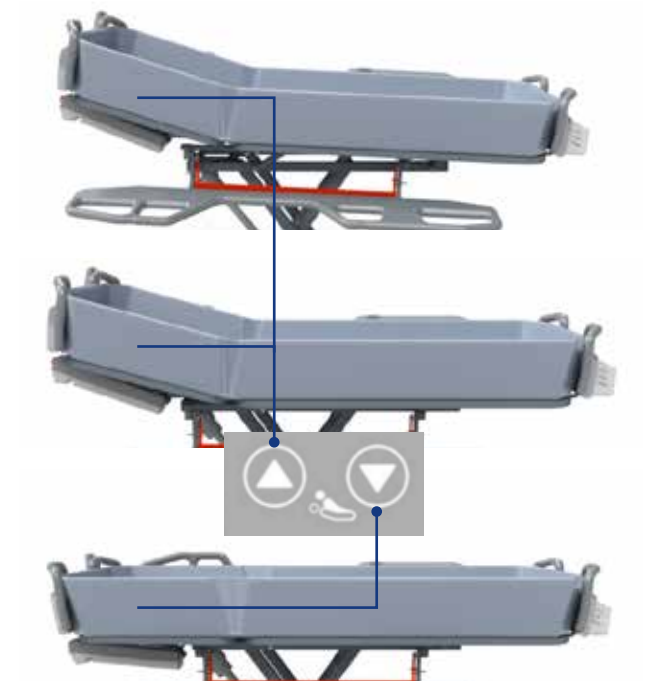


### 7.4 BACKREST/TILT

The Electric Shower Trolley is equipped with electrically adjustable back support and an assisted water drainage function.

The backrest raises first, allowing the patient to assume a more comfortable position, with a maximum angle of 15°. To activate, press and hold the raise backrest/tilt button on the handset.

Continuously hold the backrest/tilt function button to activate the tilt function. This feature will gradually tilt the platform forward, up to a maximum of 3°, aiding in water drainage.



**DO NOT** provide care to patients while the trolley is in the tilt position.



**WARNING** Only use tilt position to drain water out of the trolley.

## 8. ASSEMBLY INSTRUCTIONS

### 8.1 UNBOXING INSTRUCTIONS

- 1 Cut open the top of both boxes.
- 2 Cut down one long side of the box and fold the side down, creating a ramp.
- 3 Remove the folded-up bath liner and roll the Electric Shower Trolley out of the box.
- 4 Cut the zip ties securing the side rail frame to the base. There is one zip tie for each rail frame.  
**DO NOT** pull the side rail frame free.
- 5 Insert a battery into the control box and raise the Electric Shower Trolley to avoid damaging the base.
- 6 Ensure that there are 2 side rails, 2 head/foot rails, 1 battery charger and cradle, 1 battery, and 1 bath liner.



### 8.2 SIDE RAIL ASSEMBLY

- 1 Unpack the long plastic rail.
- 2 Fit the plastic rail into the side rail frame, ensuring the taller side is positioned towards the head end of the Electric Shower Trolley.
- 3 Secure the side rail with the provided bolts. There are 8 bolts per rail.
- 4 Tighten properly with a Number 4 Allen key.
- 5 Repeat steps 1–4 for the other side.



### 8.3 HEAD AND FOOT RAIL ASSEMBLY

- 1 Unpack the short curved rails.
- 2 Fit the rails into the head and foot rail frames. The concave edges need to face towards the Electric Shower Trolley deck.
- 3 Secure the rails with the provided bolts. There are 6x bolts per rail.
- 4 Tighten with a Number 4 Allen key.



### 8.4 ATTACH SIDE RAIL SPRINGS

- 1 Lock the side rails into the upper locked position.
- 2 Loosen the nut on the spring attachment point using a size 10 spanner.
- 3 Hook the spring into the hole and adjust its position to ensure a secure fit, keeping it away from the edge of the spring.  
Note: Loosening the attachment point makes installing the spring easier for the user.





- 4 Tighten the nut to secure the position of the spring attachment point.

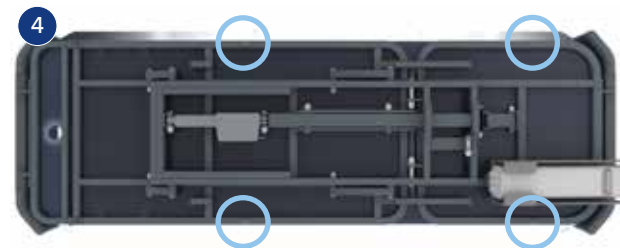


- 5 Repeat for all 4 corners of the side rail frame.
- 6 Test the side rail, ensuring the spring has enough length and won't come loose.

### 8.5 ELECTRIC SHOWER TROLLEY LINER

- 1 Unfold liner onto the Electric Shower Trolley deck.
- 2 **WARNING** If using deck extension the long liner must be used.  
The V shape lines up with the backrest hinge and the hole lines up with the drain hole on the deck.

- 3 Secure the liner with the clips on the underside of the Electric Shower Trolley deck.



- 4 Slot the flap over the twist clip.



- 5 Lock in place by twisting the clip to the closed position.
- 6 Repeat for all 4 clips.
- 7 Insert the drain assembly as described on page 17.



### ELECTRIC SHOWER TROLLEY LINER REMOVAL

To remove the liner, locate the tie-down points on the edges of the deck and then remove the drain from the deck. Refer to page 17 for drain assembly.



### 8.6 DRAINAGE

The Electric Shower Trolley includes a waste water drainage hose and a drain. The drain includes a pop-up stopper that can be engaged to allow water to accumulate. To clean the drain, unscrew the locking ring nut to remove it from the Electric Shower Trolley.

While showering, ensure the drainage hose is directed over a drain, toilet, or sink to effectively remove water. If necessary, disconnect the drainage hose by unscrewing it from the drain.



**DO NOT** overfill the liner with water.  
**DO NOT** exceed Safe Working Load.

### DRAIN AND HOSE

- 1 Unscrew the top and bottom halves of the drain assembly.
- 2 Insert the top half of the drain through the liner and Electric Shower Trolley deck.
- 3 Screw the bottom half of the drain on the underside of the deck. Make sure the provided seals are included in the reassembly.
- 4 Connect the extension hose to the drain assembly.



## 9. INSTRUCTIONS FOR USE

### 9.1 SIDE RAIL SUPPORTS

Used to support patients and has 3 positions.



**ALWAYS** ensure the side rails are in the locked position.



**DO NOT** leave patients unattended.

Squeeze the orange release bar against side rail frame until an audible click is heard and allow the side rail to gently fall towards you until the desired position is reached.

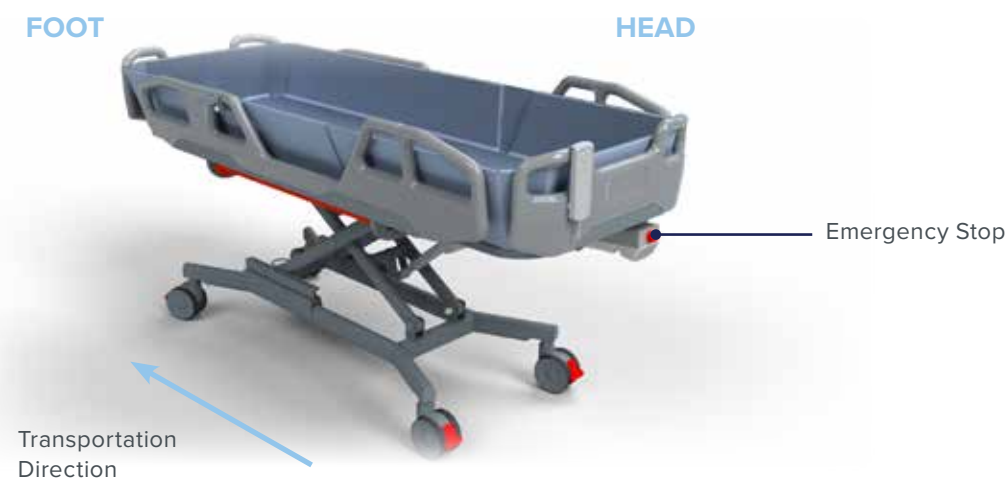
When locking the side rails, users must ensure that both ends of the rail click into place securely and are stable against movement.



### 9.2 ELECTRIC SHOWER TROLLEY DIRECTIONS

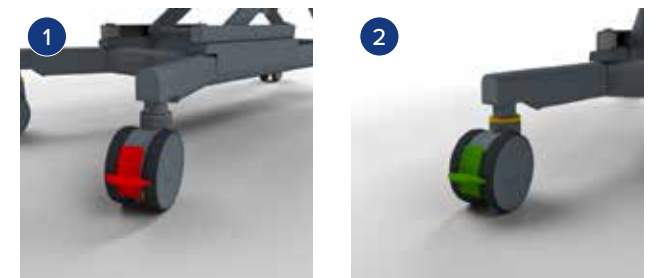
Position the patient in the Electric Shower Trolley with their head at the head end and their feet at the foot end. A slight tilt towards the foot end of the Electric Shower Trolley is intended. Patients should be positioned centrally on the platform.

Caregivers should be positioned at the head end of the Electric Shower Trolley during transportation for easy access to the emergency stop button.

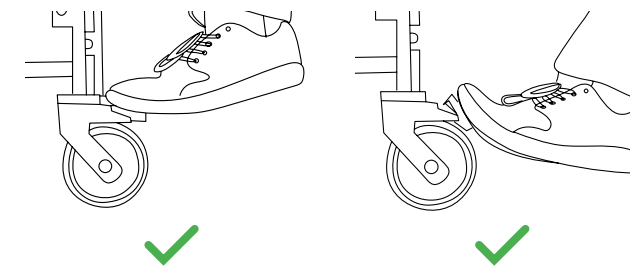


### 9.3 LOCKING & DIRECTIONAL CASTORS

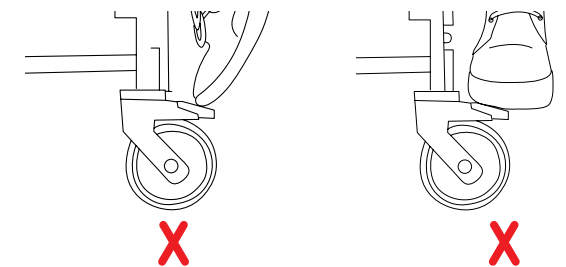
- 1 To lock the Electric Shower Trolley there are 3 locking castors with red levers.
- 2 For ease of transportation, the directional castor is identified by the green brake pedal. It locks to move the Electric Shower Trolley in a straight line, making steering easier.



#### SAFE USE



#### UNSAFE USE

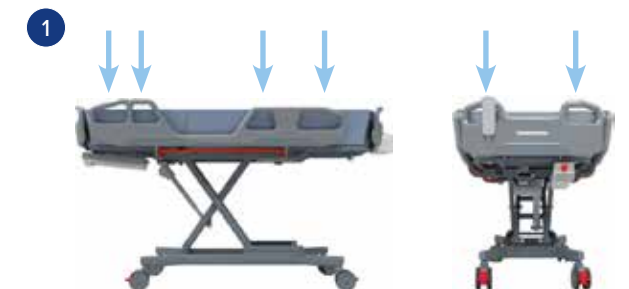


### 9.4 SHOWER HEAD HOLDER

The holder is designed to be a convenient spot for placing shower heads when not in use. It can be moved to various positions along the side rail where a window is available.

#### TO ATTACH THE SHOWER HEAD HOLDER

- 1 Choose location for shower head holder.



- 2 Press shower head holder onto siderail until it clicks in place.
- 3 Tighten the thumb screw until the holder is secure.
- 4 Reverse process to relocate.



## 9.5 ACCESSORY BASKET

The accessory basket can be hung anywhere along the upper rail of the side rail. Simply press the hooks into the side rails to ensure a secure fit.



## 9.6 DECK EXTENSION KIT

When a longer deck is needed for a taller patient, the Aspire Electric Shower Trolley has been designed to allow a conversion into a long version.

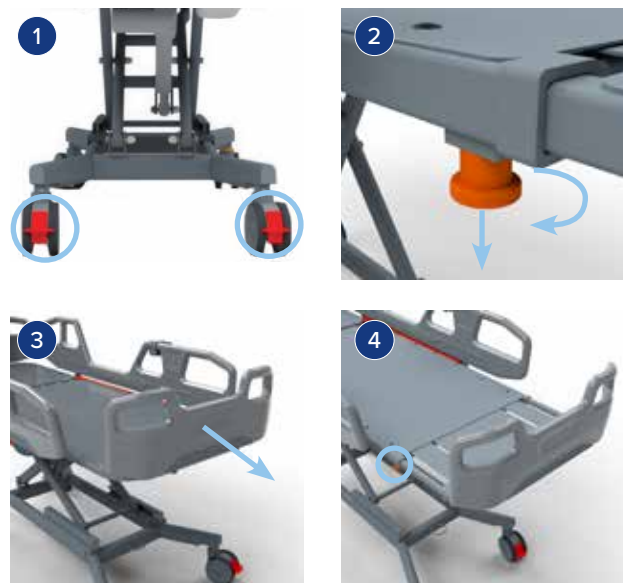


A long liner (BTS148120) is required when the deck is extended.

### TO EXTEND THE DECK

Applicable to Electric Shower Trolley serial numbers ST-01014295-0001 to ST-01014295-0020.

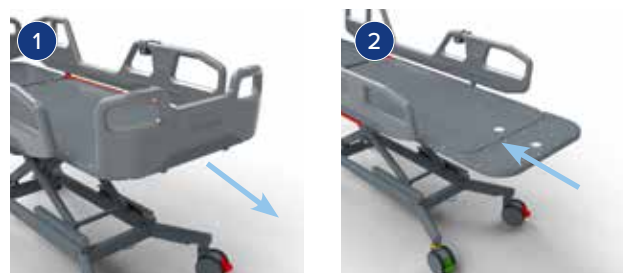
- 1 Lock all castors.
- 2 Pull and twist to lock the pins to the open position.
- 3 Grasp the foot rail and pull out the deck.
- 4 Release the pins.
- 5 Confirm that the pins are locked by gently pushing and pulling the extension deck.



### TO INSTALL THE DECK EXTENSION KIT

For Electric Shower Trolley with serial numbers after ST-01014295-0020, a deck extension kit is required.

- 1 Remove the foot rail and bracket by removing the bolts connecting it to the deck.
- 2 Align the extension deck and secure it with the provided bolts.



- 3 Fasten all bolts at these 3 locations.
- 4 Replace the foot rail at the end of the extension deck.



## 9.7 BATTERY

### TO REMOVE THE BATTERY

- 1 When removing the battery, support the battery with both hands.
- 2 Pull the release lever to release the battery.

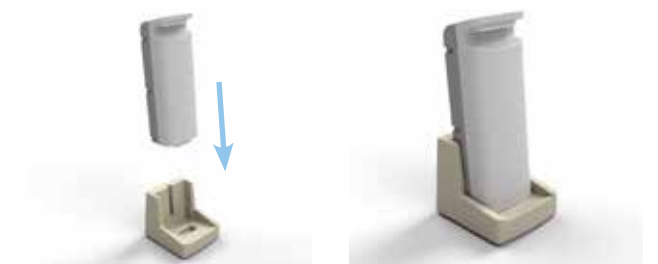


- 3 Angle battery downward and pull out.



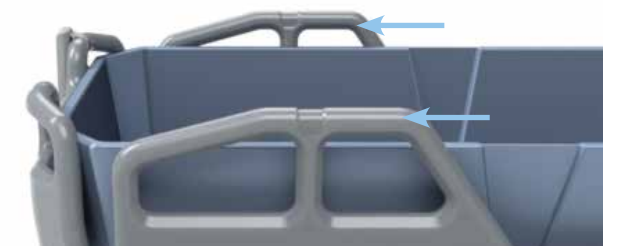
### TO CHARGE THE BATTERY

To recharge your shower trolley battery use the charging cradle included with your Electric Shower Trolley.



## 9.8 PATIENT GRAB POSITION

At the head end, the side rails are higher than the liner, providing a stable grab point for the patient when lying on their side.





## 10. TRANSFER INSTRUCTIONS

### 10.1 USING A PATIENT SLIDE BOARD

#### PREPARE THE CLIENT

- 1 Using approved manual handling techniques, assist the client in rolling to the side opposite where the Electric Shower Trolley will be positioned.



#### POSITION THE SLIDE BOARD

- 2 Place the slide board next to the client, with the slide sheet arranged on top of the board. Tuck the ends of the slide sheet under the edge of the board closest to the client.



- 3 Tilt and position the slide board against the client's back.



#### ROLL THE CLIENT ONTO THE SLIDE

- 4 Roll the client onto the slide board while the carer lowers the tilted board to a flat position.



- 5 Adjust client's position using the slide sheets and ensure secure placement on the board before proceeding.



#### BRING IN THE ELECTRIC SHOWER TROLLEY

- 6 Lower siderail to the lowest position.
- 7 Position the Electric Shower Trolley against the side of the bed, ensuring its height is slightly lower than the bed.
- 8 Secure the brakes on the Electric Shower Trolley.





## TRANSFER TO THE ELECTRIC SHOWER TROLLEY

- 9 Spread slide sheet across the bed and the Electric Shower Trolley and position client's feet into trolley without leaning or reaching.



- 10 Using the push/pull method, slide the client across the slide board into the trolley using the slide sheets.



- 11 Raise siderail and secure patient.

- 12 Remove the slide board once the client is in the trolley.



WARNING

Secure the client in the Electric Shower Trolley before releasing the brakes.



WARNING

Ensure the client is safe and comfortable in the Electric Shower Trolley.

## 10.2 USING WITH LIFTERS

### APPLY THE SLING

- 1 Using approved manual handling techniques. Position the sling under the patient, ensuring it is centred and properly aligned with the lifter bar. Check that the sling is securely fastened and will provide adequate support during the transfer.

\*For full sling transfer instructions, please refer to the lifter or sling user manual.



### LIFT AND TRANSFER TO THE ELECTRIC SHOWER TROLLEY

- 2 Activate the lifter as per the manufacturer's instructions, gradually raising the patient to a safe height.
- 3 Manoeuvre the lifter so that the patient is directly over the Electric Shower Trolley.
- 4 Lower the patient onto the Electric Shower Trolley with a smooth and controlled descent. Double-check that the patient is positioned correctly on the trolley and that all sling straps are clear.



### COMPLETE THE TRANSFER

- 5 Once the patient is safely positioned on the Electric Shower Trolley and all necessary adjustments have been made, carefully remove the sling from underneath the patient.

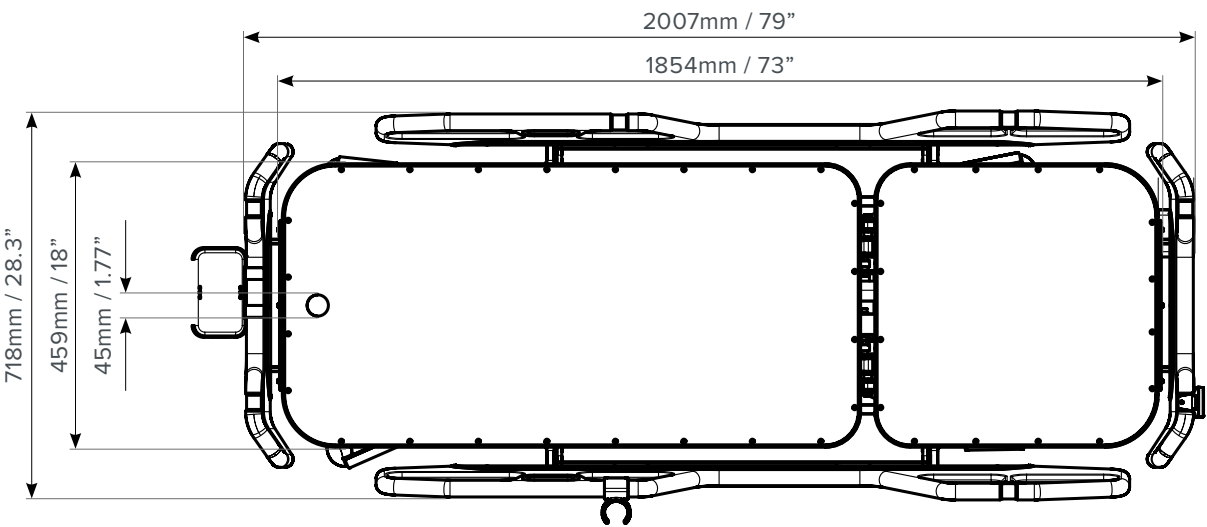


11. TECHNICAL SPECIFICATIONS

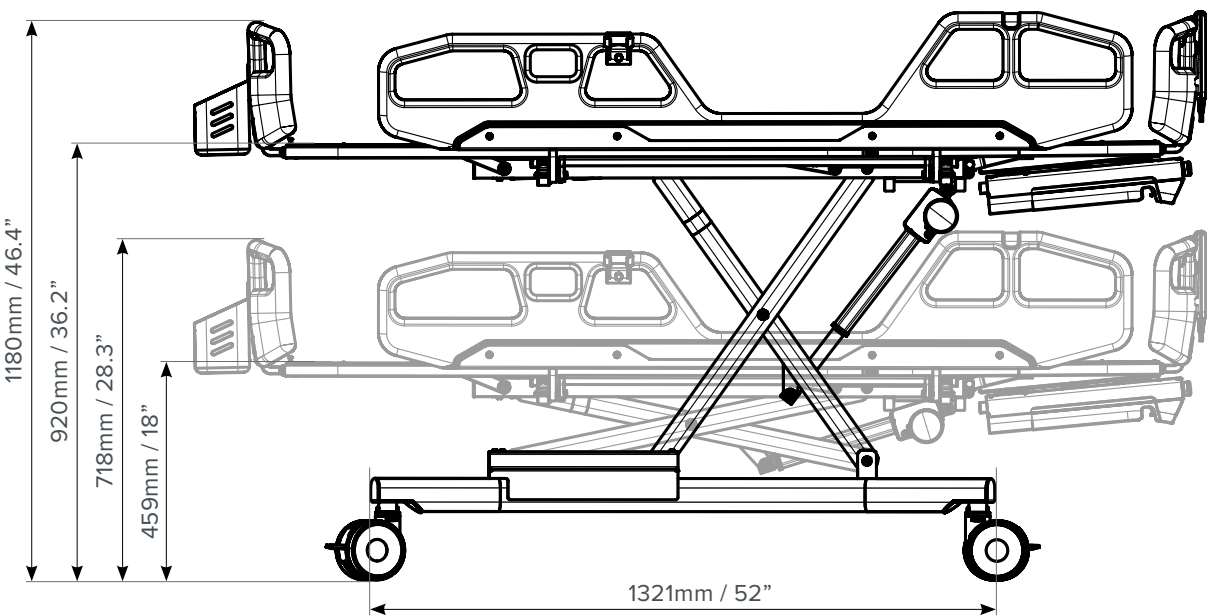
Safe Working Load (SWL) Maximum Total Load (Patient + Water)	200kg / 31.5st
Maximum Patient Weight	180kg / 28.3st
Weight of Aspire Electric Shower Trolley	95kg / 209.4lbs
Degree of Protection	IP66 (electronics)
Operating Forces	Lock - 40N / Unlock 70N
Break	20N
Straight Steering	20N
Emergency Stop Button	20N
Side Rails Release Bar	60N
Maximum Duty Cycle	10% Operating Time
Maximum Duty Cycle Ratio Operating time: Rest time	Lift / Backrest and Tilt Actuator 10% ON, 90% OFF
Battery Type	Lead-Acid
Battery Voltage	24V, 2.9Ah
Operational temperature	+5°C to +45°C

12. DIMENSIONS

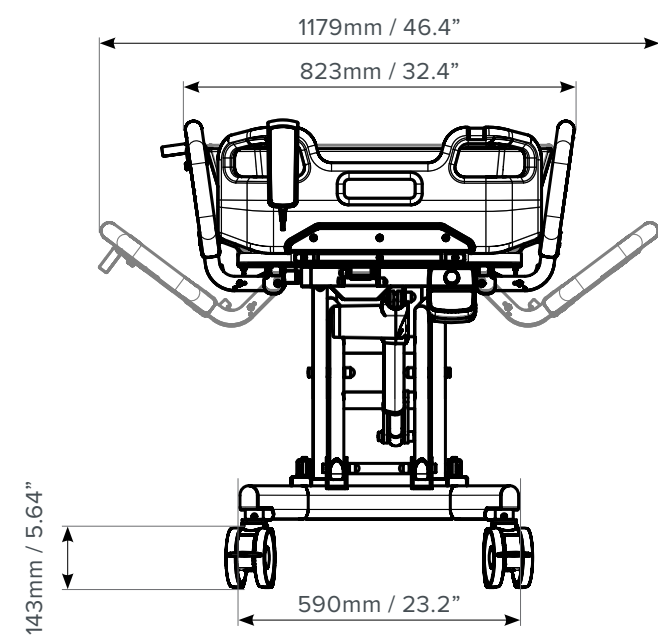
ELECTRIC SHOWER TROLLEY LENGTH AND DRAIN



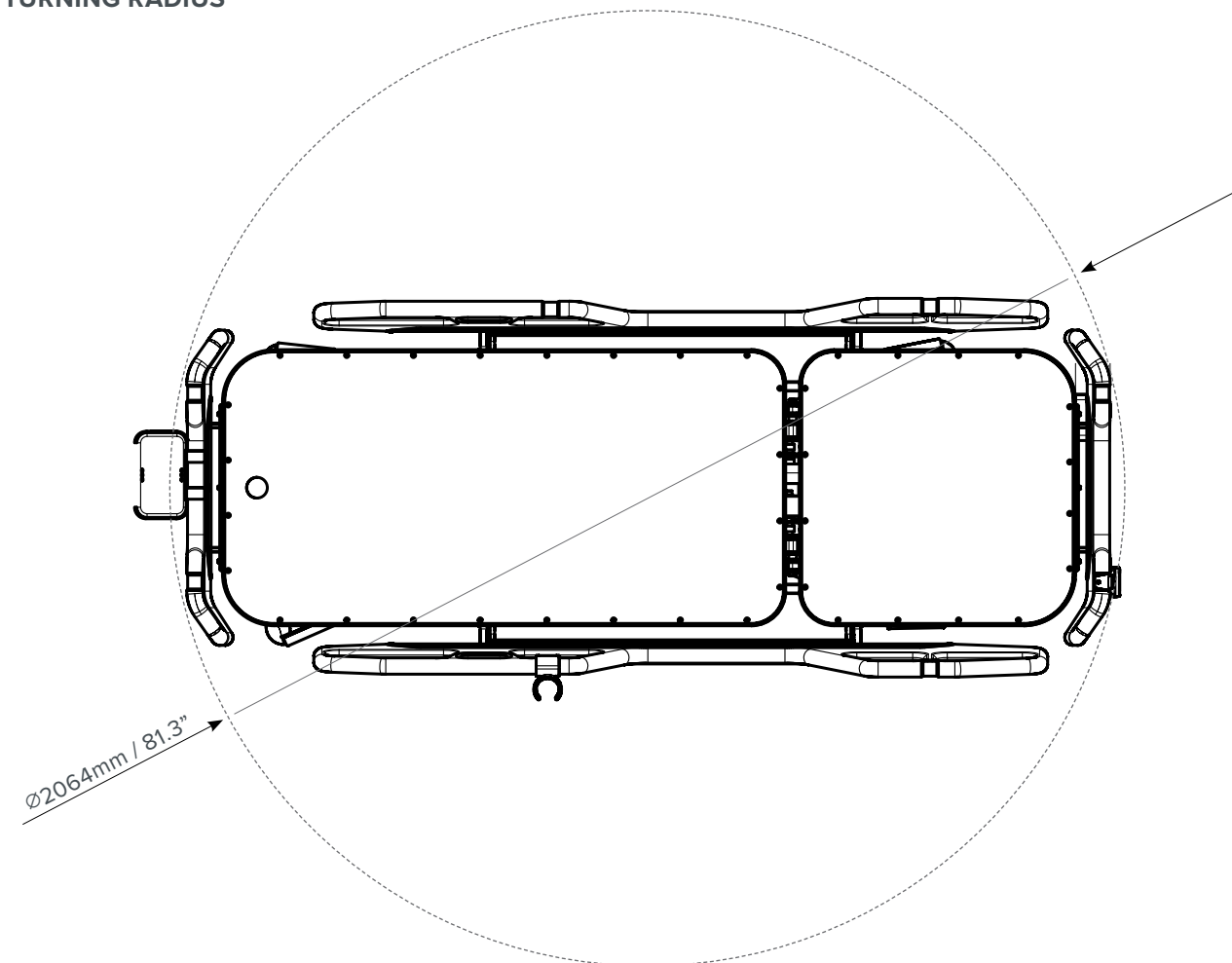
MAXIMUM AND MINIMUM HEIGHT



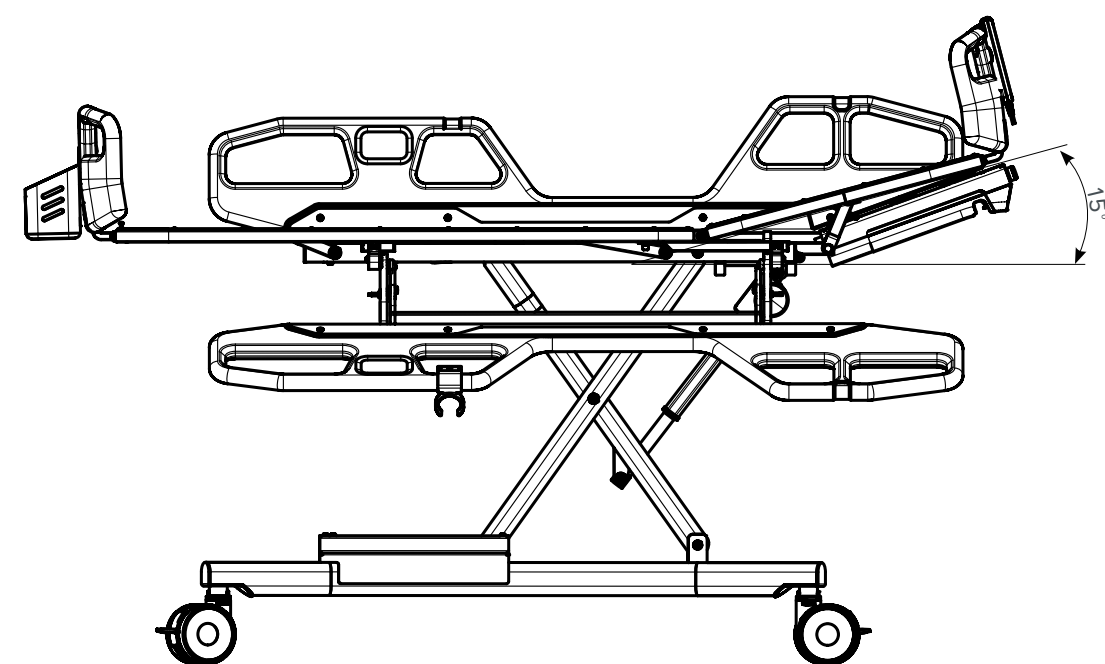
SIDERAIL AND CASTORS



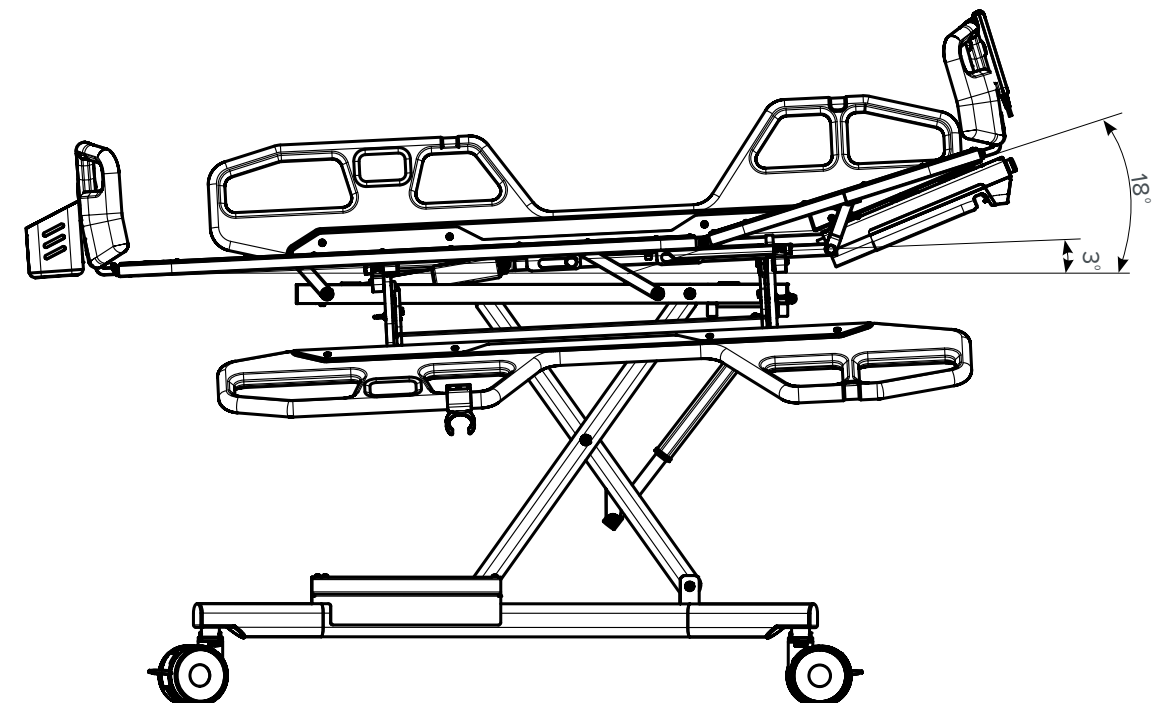
TURNING RADIUS



BACKREST – MAXIMUM ANGLE

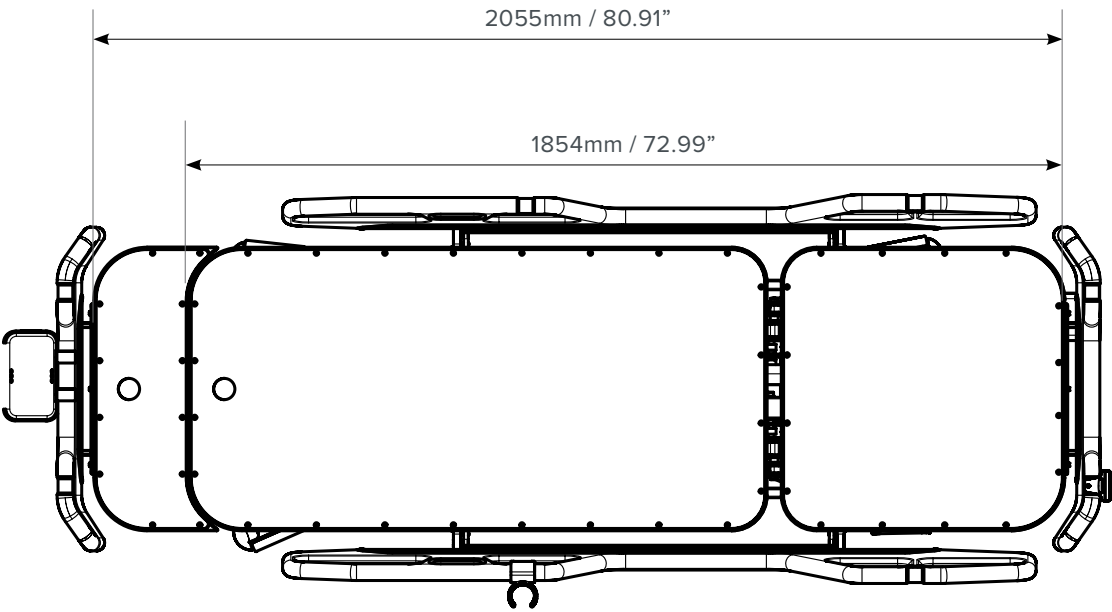


TILT – MAXIMUM ANGLE





EXTENSION DECK



13. CLEANING

13.1 ELECTRIC SHOWER TROLLEY LINER

- For ease of cleaning the liner can be removed from the Electric Shower Trolley. It is recommended that the liner be washed with warm soapy water and thoroughly dried with a clean soft cloth. Allow surfaces to dry completely.
- DO NOT use harsh chemicals/cleaning agents or abrasive cleaners on the liner as this can cause the coating on the fabric to break down.
- DO NOT use abrasive cleaning materials to clean the liners. This can damage the material.

13.2 ELECTRIC SHOWER TROLLEY FRAME

- The Electric Shower Trolley frame must be cleaned after each use.
- Clean the frame from top to bottom using regular household cleaning agents. Avoid overly aggressive or abrasive cleaning products. Allow surfaces to dry completely.
- Check wheels for hair, dust, soap scum and remove when necessary. Check moving parts and clear dust and hair to ensure smooth functioning.

14. TROUBLESHOOTING



Troubleshooting should only be carried out by Aidacare authorised service technicians.

The following is a general troubleshooting guideline.

Before carrying out any troubleshooting:

- CHECK TO ENSURE the RED emergency stop button is NOT pushed in.
- CHECK TO ENSURE maintenance procedures have been followed.
- CHECK TO ENSURE all lead connections are secure.
- CHECK TO ENSURE the battery is fully charged.

PROBLEM	POTENTIAL FAULT	ACTION
Warning alarm can be heard in control unit	Battery is discharged Battery may be faulty	Recharge battery Replace battery
Power LED on charger does not illuminate	Not connected to power Fuse blown Faulty Charger	Check plugged in to power point and switched on Replace fuse Repair or replace charger
Actuator not running/ no click heard from control unit when buttons pressed	Faulty control unit Faulty handset	Repair or replace control unit
Actuator not running but control unit clocks when buttons pressed	Actuator plug not inserted fully into control unit Faulty actuator Faulty control unit	Check plugs are completely inserted into control unit ports Repair or replace actuator and or control unit
Actuator not lifting properly or running slowly	Discharged or faulty battery Weight in excess of safe working load (SWL) Faulty actuator	Recharge or replace battery Repair or replace actuator
No clicking in control box when buttons pressed	Emergency stop button pressed Battery completely discharged Battery fuse faulty Faulty control unit	Release emergency stop button Recharge battery Repair or replace control unit
Actuator only works in one direction	Faulty handset Faulty control unit	Repair or replace handset Repair or replace control unit



# 15. SERVICE & MAINTENANCE

If your Electric Shower Trolley is new or hasn't been used for an extended period, it must be cleaned before use.

Clean and disinfect your Aspire Electric Shower Trolley immediately after each use.

## WEEKLY CHECK

- Visually check the Electric Shower Trolley for the following:
  - Corrosion
  - Cable damage on electronics (cuts, tears or crimping)
  - Sharp edges that may have developed during use
  - Cracks in welds
- Rollers are in good condition and are rolling smoothly in tracks
- Replace any damaged components before use
- Ensure the side rails lock properly and remain locked when weight is applied
- Check for any abnormal noises coming from the actuators or electronics
- Perform functionality test
  - Hi-lo function
  - Backrest/tilt function
- Inspect and clean castors
  - Ensure castors are free from hair or debris
  - Check brakes and directional function
  - Ensure castors swivel freely
- Check liner and pillow for:
  - Cracks or tears
  - Replace the liner if signs of cracking or tearing are found
- Aspire Electric Shower Trolleys must be serviced annually by qualified personnel

**NOTE:** If you are unsure if your Electric Shower Trolley is working correctly,contact Aidacare or your local authorised Aspire dealer.

# 16. WARRANTY & SERVICE

## 16.1 CONSUMER WARRANTY AGAINST DEFECTS

5

YEAR WARRANTY  
Frame

3

YEAR WARRANTY  
Electronics

1

YEAR WARRANTY  
Components, Hand Control and Cables

Aidacare is bound by Australian Consumer Law in respect to Warranty Against Defects. A copy of the Aidacare Warranty Against Defects statement is available on the Aidacare homepage at aidacare.com.au. All warranty matters should be directed to Aidacare Customer Service on 1300 133 120.

Aidacare does not warrant against excessive or incorrect use, modification or any situation that could not be deemed as fair wear and tear. This is a back to base warranty and does not cover freight costs pertaining to the return of any items under warranty. Aidacare adheres to all ACCC guidelines regarding consumer rights. For further information contact Aidacare on 1300 133 120 or email [product@aidacare.com.au](mailto:product@aidacare.com.au)

Aidacare will not warrant the safety and or correct functioning of products where any original components have been changed or modified by non-Aidacare approved and trained service & maintenance staff or external providers. Furthermore, safety is not guaranteed where components have been replaced with non-original Aidacare approved parts. If any faults are detected upon receipt of this product please phone Aidacare. Report any faults detected during normal use to Aidacare immediately to determine if warranty conditions apply and, if so, to arrange necessary repairs or replacements.

Spare parts list is available upon request.

For servicing, preventative maintenance and any other questions regarding this or any other Aidacare product please contact:

Aidacare Pty Ltd  
Building 3A, 1 Moorebank Avenue  
Moorebank NSW, Australia 2170

1300 133 120 | [aidacare.com.au](http://aidacare.com.au) | [product@aidacare.com.au](mailto:product@aidacare.com.au)

## 16.2 BATTERIES

Batteries have a limited warranty from the original manufacturer, subject to a stringent wear and tear clause. Battery faults due to defect in original manufacture typically become apparent within the first two months of use.


Any gradual deterioration in performance after this period is typically associated with fair wear and tear, misuse and accidental damage, and as such is not covered by the TiMotion manufacturer's warranty.

**NOTE:** All warranties made are back to base warranties meaning that any parts or whole lifters requiring repair need to be returned to the nearest Aidacare service centre at the customer's expense – Please contact Aidacare for a current list of service centre locations.

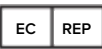
# 17. MANUFACTURER, EU REPRESENTATIVE, AND IMPORTER DETAILS

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For any questions, please contact:



**Manufacturer:**  
**Aidacare Pty Ltd**  
ABN 40 134 398 833  
Building 3A, 1 Moorebank Avenue, Moorebank NSW 2170 Australia  
1300 133 120 | [product@aidacare.com.au](mailto:product@aidacare.com.au)



**EU Representative:**  
**European Device Solutions (Ireland) Ltd**  
Stratton House, Bishopstown Road, Cork T12 Y9TC Ireland  
[info@europeandevicesolutions.eu](mailto:info@europeandevicesolutions.eu)



**Importer:**  
**Aidacare Ltd**  
Registration 13785408  
Arcadia House, Maritime Walk, Ocean Village,  
Southampton SO14 3TL United Kingdom  
01622 541235 | [info@aidacare.co.uk](mailto:info@aidacare.co.uk)

**AIDACARE PTY LTD**

Building 3A, 1 Moorebank Avenue,  
Moorebank NSW 2170  
Australia

**1300 133 120** | [aidacare.com.au](http://aidacare.com.au)

**AIDACARE LIMITED**

Arcadia House, Maritime Walk,  
Ocean Village, Southampton SO14 3TL  
United Kingdom

**01622 541235** | [aidacare.co.uk](http://aidacare.co.uk)

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